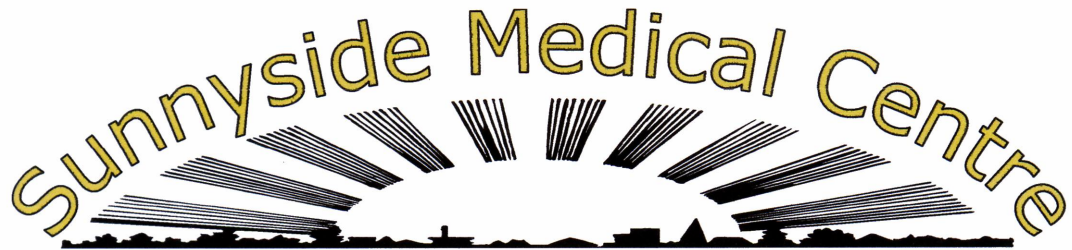


Sunnyside Medical Centre



DAVID RAW · CHARLES LEWIS · DAVID ORAM · TONY TOLLAST · JUDY THOMPSON · JANE LOXTON · FIONA MOSS

Dr. Anne Hayden
ISECCA
The Surgery
15 Station Road
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Our Ref: DSR/JJ
Your Ref:
Date Typed: 15th July 2005
Tape Received: 15.06.2005

Dear Anne,

I have already written to Sally thanking her very much for coming and joining our team at work on the TARGET afternoon last month. I felt I ought to also write to you to thank you for being part of the responsibility of creating such a wonderful team of facilitators; we really did have, what can only be described as, fantastic fun that afternoon.

It has to be said it wasn't all fun. Sally pushed us to think very deeply about ourselves and deeply about how we can support ourselves and support others. I personally was particularly impressed with the bits about our own personal responsibility to maintain a positive attitude in the face of outside ups and downs. Sally very expertly listened to us, led us, took risks with us and pushed us forward to produce some very good work which now has been laminated as it is so important and it will be up on the wall in the new surgery.

The afternoon was stimulating, challenging, affirming, chastening, creative, informing and sometimes risky. A team like ours with great buzz anyway really really benefited from it and I can only hope that more teams and more practices will contact you to share the experience ... it can only be good for us all, but particularly for our patients.

Yours sincerely,



DR. DAVID RAW

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